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## SERVICE HOTLINE

**REFERENCE NUMBER** 146/2015

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### Information Delivery Portal – Enhancement of Security Protocol

As part of the JSE's ongoing process to improve the security of our systems and protect the privacy of information stored on our systems. We are looking at a more secure enhanced method of encrypted communication for clients who subscribe to the Information Delivery Portal (IDP).

The enhancement will result in a new cipher set/encryption being implemented and a new public JSE certificate being issued to clients.

This enhancement applies to clients who currently connect to IDP either via a leased line or via the internet using FTP over TLS (FTPS). There is no impact to the security of the FTP protocol:

- [idp.jse.co.za](http://idp.jse.co.za)
- [accessidp.jse.co.za](http://accessidp.jse.co.za)
- [bondftp.jse.co.za](http://bondftp.jse.co.za)

This security enhancement will go live on Monday, 12 October 2015. To assist clients in preparing for the enhancement, the JSE will be facilitating a connectivity test for all impacted clients on Saturday, 10 October 2015 between 08h00 and 12h00.

Clients wishing to participate in this test must notify Customer Support via e-mail on [customersupport@jse.co.za](mailto:customersupport@jse.co.za) by Thursday, 09 October 2015. Please provide contacts details of the person/s involved in the test when confirming participation.

Participation in the test is optional. Please take note that there are no changes required from clients.

#### Service:

Information Delivery Portal (IDP)

#### Environment(s):

Production

#### Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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